



# Avatier Identity Management Suite (AIMS) Training & Certification Program



Avatier Education Services provides a comprehensive curriculum specifically tailored to enhance your knowledge of Avatier's products and cost saving features and keep those skills up-to-date with our rapidly evolving technology. Our knowledgeable instructors will apply their "real world" experience at medium and large enterprise customer sites to provide answers to the challenges that you face every day.

Our main goal is to help you get the best value out of your Avatier investment by providing an intense, efficient and effective course that will guarantee you absolute control and manageability of your Identity Management Products as your business grows and reorganizes.

## What you will learn

This course provides a context for using Avatier Identity Management Suite. The first portion of the course provides practical experience in installing, configuring, designing, and maintaining the Identity System including creating and managing identity workflows.

The second portion of the course provides administrators with a hands-on experience in installing, configuring, and maintaining Access System. The students also learn to set up policies and policy domains for resources with Authentication, Authorization, and Auditing using the Access System. The course will help you gain a deep understanding of how to plan, install, configure, roll-out, maintain and upgrade Avatier's Password Management, User Provisioning and Compliance Modules. A certificate will be provided after passing the Avatier Identity Management Suite Advanced Test.

## Learn how to:

- Configure Workflows, Access controls and Access settings
- Configure Authentication and User Authorization
- Authenticate, Authorize and Audit through AIMS Access Manager Policy Manager
- Configure Single Sign-On The Access System Architecture and Settings



SESSION	DATE	TRAINING FORMAT	PRICE	DURATION	INSTRUCTION LANGUAGE
1001	Feb 22-26, 2010	Instructor-Led	US \$3,900	5 Days	English

## Audience

- Systems Engineers
- Network Administrators Integrators
- Web Administrator
- Database Administrator
- Help Desk Managers
- HR Managers
- Project / Business Process Managers
- Technical Consultants

## Prerequisites

- Basic understanding of hiring and termination practices
- Basic network account set up and group assignment access
- Windows server skills

## Course Objectives

- Install and configure Avatier Identity Management Suite
- Build the steps to Auto-provision a new user to a target system
- Configure schema for administering identities
- Configure the administrative interface
- Configure workflows
- Configure access controls
- Configure access settings
- Create policy domains and authorization rules
- Choose the deployment topology that fits your needs
- Describe high availability and scalability features available in AIMS
- Discuss AIMS Infrastructure using a distributed environment
- Choose the appropriate failover strategy according to their business needs
- Manage reports, forms, etc.



## Course Topics

- AIMS Installation Requirements
- Installing and Licensing AIMS
- Global Options Configuration
- Connectors
- Migrating configuration data to MS SQL Server Support
- User Mapping
- Common Items
  - Alerts
  - Email Templates
  - Task Automation
- Audit Logs
- Password Station Configuration
  - Configuring Password Station and Using the Password Station Client
- Password Bouncer Configuration
  - Configuring and enforcing password policies
- Account Terminator Configuration
  - Configuring Account Terminator
- Identity Enforcer Configuration
  - Delegation
  - Building out the Business Services Catalogue
    - Defining Resources
    - Auto-Naming
    - Defining Privileges
    - Provisioning templates
  - Defining Roles
    - Workflow
    - Requesting Access
  - Approving Requests
  - Special Systems (JDE)
- HR Feeds
- Compliance
- One Click Reporting



- Technical Discussions
- Exam

## Benefits

This program will help you and your organization reduce cost, improve security, enforce compliance and streamline operational efficiency for employee new hires and terminations as well as self-service password reset.

## FAQ

### • How do I register for a class?

To register for a class, you can either call your Avatier account representative or submit the online form.

### • Where is my class located and when does it start?

The class location and start time is indicated in your Enrollment Confirmation e-mail letter. For more information contact us at [training@avatier.com](mailto:training@avatier.com)

### • How can I confirm that my class is running as scheduled?

Any changes to your class registration will be communicated to you via e-mail. Details regarding your class can be found on your Enrollment Confirmation Letter. Unless you received a Class Cancellation Letter, please plan to attend your class as scheduled. If you have any questions or concerns, please feel free to contact us at [training@avatier.com](mailto:training@avatier.com)

### • Can I hold or reserve a class without providing payment?

No. A secure method of payment is required at the time of registering for a class.

### • What is your class cancellation policy?

To maximize the effectiveness of our training sessions, Avatier Education Services limits the number of attendees per class. Class registrations are not confirmed until payment is received in full. Acceptable payment methods include: purchase order, credit card, bank wire transfer, or a check made payable to Avatier.

Registrants who have been confirmed for specific training sessions may cancel or reschedule without penalty up to ten business days before the scheduled class start date by sending an email to [training@avatier.com](mailto:training@avatier.com). Registrants will be responsible for the full tuition for failure to follow this cancellation policy.



Avatier Education Services requires a minimum of three students to hold a class and reserves the right to reschedule or cancel any scheduled class upon ten business days notice to confirmed registrants. Registrants may then enroll in the next available offering of the course, or cancel the registration.

In the event of cancellation by Avatier, any payment made for the canceled class will be refunded. The client understands and agrees that Avatier shall not, in any way, be held responsible for any costs, including loss of airfare or other transportation costs, hotel expenses or other damages, which the client may suffer in the event that Avatier cancels or reschedules a class.

**Client Site Education Services Cancellation Policy**

Cancellation or rescheduling of client site training less than ten business days before the scheduled start date will be subject to a cancellation fee of 100% of the contracted fee.

**Pre-paid Training Expiration Policy**

Training must be used within one year of the contract signing. Pre-paid training that is not used within one year will be forfeited.